



Nutley FC Complaints Procedure

Version 1.2 19-Apr-2021

In the event that any member feels that he or she has suffered discrimination in any way or that the Club Policies, Rules or Code of Conduct have been broken, they should follow the procedures below:

- 1) They should report the matter in writing to the Club Secretary or another member of the Committee. The report should include:
 - a) details of what, when and where the occurrence took place;
 - b) any witness statement and names;
 - c) names of any others who have been treated in a similar way;
 - d) details of any former complaints made about the incident, date, when and to whom made;
 - e) a preference for a solution to the incident.
- 2) The Club's Management Committee will sit for any hearings that are requested within 14 days of the request.
- 3) The Club's Management Committee will have the power to:
 - a) warn as to future conduct;
 - b) suspend from membership;
 - c) remove from membership any person found to have broken the Club's Policies or Codes of Conduct.
- 4) If the Complainant feels that the problem has not been satisfactorily resolved by the Club's Management Committee they can refer their complaint to the Sussex FA.

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